

U.S. Department of Homeland Security
601 South 12th Street
Arlington, VA 20598-6104



Transportation
Security
Administration

March 1, 2011

Don L. Rondeau
President
Total Security Services International Inc.
1700 Rockville Pike, Suite 470
Rockville, MD 20852

Mr. Rondeau,

The Transportation Security Administration's mission to protect the nation's transportation systems by ensuring freedom of movement for people and commerce is a daunting task made possible by the outstanding performance, hard work, and professionalism exhibited by our workforce and the equal dedication and performance of our stakeholders and partners.

I would like to take this opportunity to express my sincere appreciation for the support you have provided to the Transportation Security Operations Center's (TSOC) workforce by arranging and facilitating the leadership security briefing series for our watch floor personnel. The information is relevant and allows our workforce to be exposed to transportation security initiatives and research from the industry perspective. Thank you for your support and service and I look forward to continued collaboration and cooperative engagement.

Sincerely,

A handwritten signature in black ink, appearing to read "Bruce C. Parks", written over a large, stylized loop.

Bruce C. Parks
Supervisory Federal Air Marshal
Transportation Security Operations Center
Office of Law Enforcement/
Federal Air Marshal Service