



TOUGALOO
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COLLEGE



National Transportation Security Center of Excellence
"Strengthening surface transportation today...For a better tomorrow"

December 21, 2011

Don L. Rondeau, President
Total Security Services International, Inc.
1700 Rockville Pike, Suite 470
Rockville, MD 20852

Mr. Rondeau:

The Tougaloo College National Transportation Security Center of Excellence's (TC-NTSCOE) mission includes developing new technologies, tools, and advanced methods to defend, protect and increase the resilience of the nation's multi-modal transportation infrastructure and education and training base lines for transportation security geared towards transit employees and professionals. Overall, the NTSCOE has three primary focus areas: research, education and training.

During our efforts to ensure a quality deliverable to the Department of Homeland Security (DHS), Total Security Services International, Inc. (TSSI) worked alongside TC-NTSCOE in developing an executive level training project. To be sure, DHS tasked us with a very complex highly technical project that included conducting case studies on the incident command and transportation system decisions made during two key events which were natural and man-made event, respectively: Hurricane Katrina and the D.C. Area Sniper.

From the beginning, TSSI supported the TC-NTSCOE's ability to conduct research, create new incident command decision methodologies, participated in weekly and quarterly planning sessions with us and ultimately, both teams were able to create training videos and case studies regarding the aforementioned events. You, and your team at TSSI, lived up to your reputation for being professional, highly skilled, intelligently aggressive and dedicated to concept of continuing to protect the nation. We, at TC-NTSCOE, appreciate your efforts and applaud your fine team for the work you performed on these two significant projects.

The projects you supported are critical to our nation's ability to protect citizens from man-made and natural disasters. We believe that with your support we have accomplished and surpassed the mission of making the nation just a bit safer.

Congratulations on a job well done!

Sincerely,

Eduardo V. Martinez
Executive Director

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